

Jim Mavridis

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Professional IT Engineer with over five years of experience in a fast paced environment. Greatly motivated to apply problem solving skills. Capable to balance competing priorities, tight deadlines and translate functional requirements to technical solutions.

Professional experience

IPTO (ΑΔΜΗΕ)

10/2021 – Present

Systems Administrator

Responsible for organizing, modifying, maintaining, supporting the company's Data Centres, peripheral Computer Rooms, and their facilities, as well as the central computing systems. ● Administrates Virtualization platforms ● Administrates Ms Exchange - OS patches and upgrades ● storage administration and configuration. Experience with Backup software and hardware ● Administrates O365 and Exchange Online ● Manages systems Security Hardening

OTE Group

3/2018 – 9/2021

Senior IT Engineer (CosmoteAtYourService)

● Professional on Hardware/Software ● Provides remote support for SoHo companies and colleagues ● Supports VoIP technologies ● Administrates MDM VmWare AirWatch console for over 10K employees ● Active Directory administration ● Professional on Windows / MacOS ● Implements and designs LAN/WAN Networks ● Office 365 ● Asset management ● creates user documentation ● Mentoring new colleagues ● Design and implementation of Wi-Fi Solutions ● Knowledge on Hypervisors VirtualBox Oracle, VMware ● Agile Working

Freelancer

3/2015 – 11/2020

Web Designer

● Website Administrator for SoHo companies ● Designs and develops webpages for diverse clientele using WordPress platform ● Provides office 365 support and exchange solutions ● Cpanel

OTE Group

11/2015 – 3/2017

Cosmote IT Service Desk

● Provided remote support to over 10K employees ● Organized hardware resources ● Supported active directory for domain and exchange users ● Set up network printers ● Active Directory Administration ● Analyst Skills

Loutra Pozar

6/2015 – 9/2015

IT Support

● Provided technical support for network Dvrs such as Hikvision ● Organized Ubiquity networking tools

Education

Cloud Computing – *University of Maryland Micromasters (2021 - 2022)*

- Cloud Computing for Enterprises certification passed
- Cloud Computing Infrastructure certification passed

Automation Engineering - *Technological education institute of central Greece*

- Developed and published Android application “Tei xalkidas”
- Designed projects using Arduino microcontrollers
- Designed and developed smart home with IoT using Google Assistant.

Certifications



Foreign Languages

English University of Michigan – Edexcel London test of English

German Goethe Institut Zertifikat Deutsch certificate

Seminars

- 2022 VmWare Vsphere Esxi Administration
- 2021 Scripting with Python (edX)
- 2021 Azure Fundamentals
- 2020 Office 365 For Administrators
- 2018 VMware Air watch MDM Admin
- 2017 Grow Greek Tourism Online by Google
- 2015 Amsterdam Casual Connect
- 2014 Building automation
- 2012 Visual Basic

Skills

- Troubleshooting • Technical Support • WebDesign • Analytical Skills
- BMC Remedy • MacOS • Yuboto sip • Free PBX – Asterisk • Office 365 • Visual Studio • Ticket Dispatch • TR069 • UI Design Using Photoshop • Team Player • Presenting

Recommendation



Evripidis Rountos, PMP  · 1st

Customer Project Manager

April 5, 2022, Evripidis worked with Jim but on different teams

We had co-worked with Dimitris Mavridis for the last five years, since 2016 when we needed a skilled IT Engineer in the Organization, Hellenic Telecomms Organization, Group of Deutsche Telecoms. Dimitris was very committed, enthusiastic, and passionate about his job at OTE. He was lovingly referred to as 'Worker Bee' among his team because he was the first to come in and the last to leave the office. He often completed the assigned tasks before the due date. As his colleague, we have seen first-hand how much Dimitris loved improving his professional path. He was always signing up for seminars and volunteering for extra duties. His team, with other departments, has learned to depend on his sharp wit, management skills, creativity, and empathy. Without a doubt, I confidently recommend Dimitris as a dedicated and knowledgeable employee and an all-around great person and team Player.



Gerasimos Apostolatos · 1st

Usually found @38000 ft in the CLOUD ICT Cloud Senior Sales Specialist - Leading Cloud ICT Sales and Business Development at OTE

October 8, 2021, Gerasimos worked with Jim but on different teams

In a time of great risks and challenges for Greece, at the start of the Pandemic, and in a worldwide realization of the importance of digital transformation, OTE S.A was in a need to pave a much needed new road ahead for its users, customers and the current IT and solutions landscape. OTE IT's dept. was called upon to deliver the aforementioned solutions and Dimitris is a "hero" in my mind. Dimitris was a part of the OTE IT team interfacing all other depts as to their new systems and services needs. His involvement was key to the success of this important internal transformation project. He helped us with his expertise and was especially successful in distributing his knowledge within our organisation. His contribution was of paramount importance as to assisting end users utilise new cloud and IT tools that were at our disposal. At times I thought that he was single handedly, handling all activities and masterminded a smooth transition from old legacy apps into Cloud and work from home solutions. He is a prolific problem solver, organiser, hard worker, innovative force ... and it is with great pride that I endorse his work. The time spent with him was time well spent, his friendly personality, candidness is an asset to any organisation.



Ioannis Dritsas, PhD · 1st

3D Software Developer - Rendering/Shading at Embodee

October 7, 2021, Ioannis was Jim's mentor

I have known Jim as a university student of mine and later as an associate during my mobile game development years. Jim has such an energetic, positive, and bright persona that makes it a joy to work with him. On top of his impressive technical skills I believe he has a talent for business as well. He has certainly been my brightest student during my Lecturing years.